

Fresha Social Media Competition Terms and Conditions

Please read these Terms and Conditions carefully before you participate in a Fresha competition via www.fresha.com (the “**Competition**”) as these will apply. If you do not agree with these Terms and Conditions, you must not participate in the Competition. Please note that our Terms & Policies as set out at <https://terms.fresha.com/terms-use> will continue to apply to your use of www.fresha.com (the “**Website**”) and the Fresha marketplace application (the “**App**”) and to any bookings you make on either the Website or the App. The promoter of the Competition is Fresha.com SV Limited a company incorporated registered in England under company number 11326509, with registered office address in 71-75 Shelton Street, London, Greater London, WC2H 9JQ, United Kingdom (“**Fresha**”) and may also be run in partnership with a third party brand (“**Third Party**”). This will be communicated on the Competition Page (defined below) if applicable.

ELIGIBILITY: Competitions are open to residents of the United Kingdom of Great Britain and Ireland, United States, Canada, Australia, United Arab Emirates, and New Zealand, Singapore, Hong Kong SAR aged 18 and over. Entrants must successfully fulfil all instructions as set out in the competition blog (the “**Competition Page**”) to be eligible to win. The Competition Page will set out the deadline for entering the Competition, the number of winners (the “**Winner(s)**”) and when Winner(s) will be contacted. Any entries not in accordance with all the instructions set out on the Competition Page will not be included. Competitions exclude employees of Fresha and any Third Party as set out on the Competition Page and their immediate families, and anyone professionally connected to the Competition. The Winner(s) may be asked to provide proof of ID. No purchase necessary. Entries made from trade, consumer groups, third parties, agents, or entries automatically generated by computer will not be accepted. No bulk entries.

THE PRIZE: The Winner(s) will be eligible to receive a prize, details of which will be set out on the Competition Page. There may be one or more Prizes available to win which will be as set out on the Competition Page. The Winner(s) will be randomly selected from all eligible entries made on the Competition Page.

Where the Prize consists of a Fresha reimbursement amount, the total monetary amount must be redeemed within six (6) months. Prizes must always be redeemed through Fresha within a limited time as will be explained to the Winner(s). Prizes may not be redeemed in conjunction with any other offer. No cash alternatives are available. Fresha reserves the right to substitute a Prize for another of the same value. The Winner(s) will only be reimbursed upon providing a digital or paper receipt for the value of the appointment as booked on Fresha.com. If the Winner(s) fail to do so, Fresha reserves the right to not reimburse the amount back to the Winner(s).

Fresha will not be held responsible for any injury, loss or damages resulting from any Prize(s) that may have been caused by any allergies or health issues in relation to a

Prize and it is strictly the responsibility of the Winner(s) to do due diligence before booking any treatments through the Prize(s).

When redeeming the Prize for a specific treatment or service, the date on which that Prize can be redeemed will be subject to the availability and specific terms and conditions of the Partner where the Prize will be given. Should the Winner(s) wish to choose a treatment higher than the value of the Prize they have won, they will be responsible to fund the difference to reach the total value of the booking. It is the Winner(s)'s sole responsibility to communicate in advance of receiving any Prize any medical or health-related conditions and/or special needs of the recipient(s) of that Prize that might affect or be affected by the Prize (for example, without limitation, allergy information and health issues). Subject to these terms, if the Winner(s) (or any other recipient of a Prize) fails to disclose any such information to the Partner, neither Fresha nor the Partner, shall be liable to the Winner(s) (or other recipients of a Prize) for any injury, loss or damages resulting from a Prize that could reasonably have been avoided had the Winner(s) (or other recipient of a Prize) disclosed that information prior to receiving the Prize.

WINNER SELECTION: Winner(s) are always selected in random draws which will take place after the Competition has closed. He/she/they will be contacted shortly after the Competition has closed. The Winner(s) must respond within a limited timeframe as explained to each Winner in order to accept their Prize, after which that Prize will no longer be open to acceptance and will be offered to someone else. The Winner(s) must respond with their full name and email address (and postal address if required for receipt of their Prize) in order to receive their Prize. The redemption of a Prize is subject to availability and is subject to change at the discretion of Fresha and any Third Party working with Fresha to run the Competition.

DATA PROTECTION: If you choose to participate in a Competition and are selected as a Winner, Fresha will contact you and will ask you to submit your full name and email address. If you do not have a Fresha account you will be required to set one up prior to receiving your Prize and must inform Fresha of the email address which you have used to sign up. The personal information will be collected, processed and used by Fresha as data controller in accordance with Fresha's Privacy Policy which can be found here: <https://terms.fresha.com/privacy-policy>. By entering a Competition and providing the personal information listed above, you agree to receiving communications regarding the Competition and receipt of your Prize from Fresha.

In the event that a Competition is run in collaboration with another brand we will notify you of this on the Competition Page. To the extent necessary to provide Winner(s) with their Prize(s) we may need to share your personal information with the brand we collaborated with but this will only be done where the Prize(s) needs to be sent directly from the Third Party.

LIMITATION OF LIABILITY: Fresha cannot be held responsible for non-receipt of entries due to technical problems or network difficulties. Proof of sending does not constitute proof of delivery. By participating in the Competition, you agree that you participate at your own risk. Except that Fresha does not exclude or limit its liability for personal injury or death caused by its negligence or for fraudulent misrepresentation or any other liability that may not, by law, be limited or excluded, Fresha accepts no liability in relation to an individual's participation (or inability to participate) in a Competition to the maximum extent permitted by law, including any direct, indirect, incidental, consequential, or any other type of damages related to or arising from a Competition or your participation in a Competition.

MARKETING: The Winner(s) may be asked to record videos or photos related to the competition in order to redeem the prize. By participating, the Winner(s) agree to participate in any promotional marketing material with Fresha. The Winner(s) grant all consents necessary for the use of, reproduction, exhibition, transmission, and broadcast of the videos or photos globally without time limit and by all means and media (whether now known or hereafter discovered or developed) including all social media platforms. The Winner(s) grant Fresha the entitlement to cut and edit the videos as Fresha deems fit, and it shall not be obliged to state the name or creator of the videos.

SEVERANCE: If any part of these Terms and Conditions is found to be unenforceable as a matter of law, all other parts of these Terms and Conditions shall be unaffected and remain in force.

GOVERNING LAW: Competitions and these Terms & Conditions will be governed by and construed in accordance with the laws of England and Wales. You and we each agree that the English courts will have non-exclusive jurisdiction over any claim or dispute arising from, or related to, the Competition or these Terms & Conditions.

QUESTIONS: If you have any questions regarding a Competition or how it works, please get in touch at social@fresha.com.